

Crestron Marketplace

PRIVACY POLICY

Revised May 2018

PURPOSE

This Privacy Policy explains Crestron Electronics, Inc. ("Crestron") practices regarding the collection, use and disclosure of information received through use of the Crestron Marketplace website, located at: <http://order.crestron.com> (the "Website").

This Privacy Policy describes how your information is collected, used and shared when you use the Website.

CRESTRON MARKETPLACE

The Crestron Marketplace Website is a business-to-business ("B2B") website that is hosted for Crestron by BigCommerce, Inc., ("BigCommerce") <https://www.bigcommerce.com/>, and is governed by both this Privacy Policy and the BigCommerce Privacy Policy, located at: <https://www.bigcommerce.com/privacy/>.

BigCommerce is an e-commerce service provider that provides real-time electronic payment processing of major credit cards and signature debit cards using a secure Internet connection.

BigCommerce is responsible for and administers your electronic payment account and is also responsible for the collection of any data that you submit or provide through the Website, subject to the terms BigCommerce has in place with Crestron.

INFORMATION COLLECTED

Information submitted through the Website is transmitted to servers which are located in the United States of America (USA) and other countries

BigCommerce collects information when you or other users access the Website, in accordance with its privacy policy, as set forth at:

<https://www.bigcommerce.com/privacy/>

BigCommerce provides Crestron with the following information regarding you and your activity on the Website:

- First and last name;
- Company name;
- e-Mail address;
- Postal address;

- Phone number;
- Items being ordered;
- Delivery Address;
- Order number for currently ordered items; and
- Feedback regarding your experience while using the Website.

BigCommerce does not provide Crestron with any access to the following:

- IP address;
- Username, password, and authentication information; and
- Credit card information.

HOW YOUR INFORMATION IS USED BY CRESTRON

Your information is used in order to allow Crestron, and its third party affiliates, contractors and representatives to:

- Process orders, repairs and returns for products that are offered for sale on the Website;
- Provide warranty, support and service regarding products offered for sale on the Website;
- Communicate with you regarding your use of these products;
- Inform you of new products or services;
- Offer you promotions and invite you to events;
- Respond to inquiries, questions and other requests;
- Aggregate with other information and analyze; and
- Use for our internal operations and processes.

DISCLOSURE OF INFORMATION

Crestron discloses the information collected in the following ways:

- To third-party service providers;
- To address fraud, security or technical issues; and
- In connection with a subpoena, warrant, discovery order or other request or order from a law enforcement agency.

ACCESSING AND MODIFYING YOUR INFORMATION

You may access, correct or delete information that you have provided to the Website using the tools provided

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on the Website (for example, editing your account profile information). If you are not able to do so using the tools provided on the Website, you should contact Crestron at support@crestron.com.

THIRD-PARTY LINKS AND CONTENT

The Website may contain links to content maintained by third parties that Crestron does not control. You should review the privacy policies of each website that you visit.

USE OF COOKIES

The Website may use cookies to enhance your experience. You may refuse to accept cookies by activating the setting on your browser which allows you to refuse cookies. However, if you select this setting you may not be able to access certain sections or features of the Website. Unless you have adjusted your browser setting so that it will refuse cookies, the Website may issue cookies to your computer whenever you log on to the Website.

CHILDREN'S INFORMATION

The Website is not intended for the use of anyone under the age of 18. In accordance with the Children's Online Privacy Protection Act, we never collect or maintain information from those we actually know are under 13, and no part of the Website is designed to attract anyone under 13.

DATA TRANSFER FROM CRESTRON PRODUCTS

In addition to the information addressed in this Privacy Policy, certain Crestron products, including mobile apps, cloudware, and hardware devices; collect and transmit information directly to Crestron via the Internet, as described in the Crestron Privacy Statement Regarding Internet Data Collection, located at:

<https://www.crestron.com/internetprivacystatement.txt>.

GENERAL

Crestron may, in its sole discretion and without prior notice to you, add, delete or otherwise change the provisions of this Privacy Policy by posting on the Website a version of this Privacy Policy containing such changes.

This Privacy Policy shall be governed by, and construed in accordance with, the laws of the State of New Jersey without regard to conflict of laws principles.

CONTACT INFORMATION

Address: Crestron Electronics, Inc.
15 Volvo Drive
Rockleigh, NJ 07647

Telephone: 800.237.2014

e-mail: support@crestron.com